

Date: October 2024

To: Service participant or Guardian

From: Minnesota Department of Human Services

RE: Tell us about your services

The Minnesota Department of Human Services needs your help to learn how well services are supporting people.

Whether you get services or help someone who gets services, your opinion matters! This support may include home delivered meals, help looking for work, help taking a bath, or other supports.

Vital Research is an outside group hired to do interviews this spring. You may receive a call from them asking if you are willing to be interviewed about your experiences. If you choose to participate, you decide when to meet, how to meet (online or phone interview), and if you want someone to attend the interview with you.

It is your choice to participate. Your decision will not affect the services you receive.

The interviewer will ask questions about your experience with service planning, how included you are in your community, employment or volunteer options, and health and safety. Example questions you may be asked include:

- Do the people who are paid to help you treat you with respect?
- Can you choose or change the kind of services you get?
- Can you see or talk to your friends and family when you want to?

We will not share your name and information outside of the Department of Human Services and Vital Research.

We hope you choose to be part of this interview.

For more information:

- Visit the project website: <https://vitalresearch.com/minnesota/nci/>
- Call the project team at Vital Research at 888-380-7881 (toll free)
- Contact the MN Department of Human Services:
 - Disability Services Division via their online contact form using the link below or scanning this QR code:
 - <https://edocs.mn.gov/forms/DHS-8168-ENG>

